

Operating Instructions

Cell Washer Centrifuge Hettich Rotolavit II



manufactured by

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Name und Adresse des Herstellers
Name and address of the manufacturer
Nom et adresse du fabricant
Nome e indirizzo del produttore
Nombre y dirección del fabricante
Nome e endereço do fabricante

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We declare, with sole responsibility, that the medical product for in-vitro diagnostics
Nous déclarons, sous notre seule responsabilité, que le produit médical pour le diagnostic in-vitro
Dichiariamo sotto la nostra unica responsabilità che il dispositivo medico-diagnostico in vitro
Declaramos bajo nuestra exclusiva responsabilidad que el dispositivo médico es para uso diagnóstico in vitro
Declaramos, sob a nossa inteira responsabilidade, que o dispositivo médico para diagnósticos in vitro

Rotolavit II

und / and / et / e / y / e

UltraCW II

ab Seriennummer / from serial-number / dès le numéro de série / a partire dal numero di serie /
desde el número de serie / a partir do número de série

0000030

gefertigt in der Schweiz / manufactured in Switzerland / fabriqué en Suisse / prodotto in Svizzera /
fabricado en Suiza / fabricado na Suíça

mit folgender Klassifizierung nach der Richtlinie über In-vitro-Diagnostika 98/79/EG
classified as follows according to the directive on in vitro diagnostic medical devices 98/79/EC
avec la classification selon la directive relative aux dispositifs médicaux de diagnostic in vitro 98/79/CE
con la classificazione secondo la direttiva relativa ai dispositivi medico-diagnostici in vitro 98/79/CE
con la siguiente clasificación según la directiva sobre dispositivos médicos de diagnóstico in vitro 98/79/CE
com a seguinte classificação segundo a diretiva relativa aos dispositivos médicos de diagnóstico in vitro 98/79/CE

☒ Sonstiges Produkt / Other device / Autre dispositif / Altro dispositivo / Otro producto / Outro produto
allen Forderungen der Richtlinie über In-vitro-Diagnostika 98/79/EG entspricht, die anwendbar sind.

meets all the provisions of the directive on in vitro diagnostic medical devices 98/79/EC which apply to it.
remplit toutes les exigences de la directive relative aux dispositifs médicaux de diagnostic in vitro 98/79 CE qui le concernent.

soddisfa tutte le disposizioni della direttiva relativa ai dispositivi medico-diagnostici in vitro 98/79/CE che lo riguardano.

cumplir con todos los requisitos de la directiva sobre dispositivos médicos de diagnóstico in vitro 98/79/CE que sean aplicables.

está em conformidade com todos os requisitos da diretiva relativa aos dispositivos médicos de diagnóstico in vitro 98/79/CE aplicáveis.

Angewandte gemeinsame technischen Spezifikationen, harmonisierte Normen, nationale Normen oder andere normative Dokumente	EN 61010-1 EN 61010-2-020
Applied common technical specifications, harmonised standards, national standards or other normative documents	EN 61326-1 RoHS II Directive 2011/65/EU
Spécifications techniques communes, normes harmonisées, normes nationales et autres documents normatifs appliqués	WEEE Directive 2002/96/EU
Specifiche tecniche comuni, norme Armonizzate o nazionali applicate, altri Documenti normativi applicati	
Especificaciones técnicas comunes aplicadas, normas armonizadas, normas nacionales o otros documentos normativos	
Especificações técnicas comuns aplicadas, normas harmonizadas, normas nacionais ou outros documentos normativos	

Zertifiziertes Qualitätsmanagement-System gemäss	ISO 9001:2015
Certified quality management system in accordance with	ISO 13485:2016
Système de management de la qualité certifié d'après	
Sistema di gestione della qualità certificato conforme a	
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Baech, 21 Nov. 2018

Doris Friedlos Geschäftsleiterin / CEO /
Directrice général / Gerente

Ort, Datum / Place, date /
Lieu, date / Luogo, data / Lugar, fecha / Local, data

Name und Funktion / Name and function /
Nom et fonction / Nome e funzione / Nombre y
función / Nome e função

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1 Used terms and signs

In this manual and on the device, certain common terms and signs are used to warn you of possible dangers or to give you hints that are important in avoiding injury or damage. Observe and follow these hints and regulations to avoid accidents and damage. These terms and signs are explained below

1.1 Explanation of the terms

Warning is used whenever you or somebody else could be injured if you do not observe the accompanying safety regulation

Caution is used for information that is important for avoiding damage

1.2 Explanation of the signs

Caution is used for information that is important for avoiding damage



Symbol on the device:
Attention, general hazard area.
Before using the device, make sure you read the operating instructions and observe the safety information!



Symbol in this document:
Attention, general hazard area.
This symbol refers to safety relevant warnings and indicates possibly dangerous situations. The non-adherence to these warnings can lead to material damage and injury to personnel.



Symbol in this document:
This symbol refers to important circumstances.



Symbol on the device and in this document:
Beware of biohazard.



Symbol on the device and in this document:
Symbol for the separate collection of electric and electronic devices according to the guideline 2002/96/EG (WEEE). The device belongs to Group 8 (medical devices).

Applies in the countries of the European Union, as well as in Norway and Switzerland



Symbol in this document:
Disconnect the mains plug



Symbol in this document:
Wear protective gloves



Symbol in this document:
Important or useful additional information

2 Use according to the specifications

This device is a medical product (laboratory centrifuge) within the context of the IVD Directive 98/79/EC. This appliance is for cleaning erythrocytes and for carrying out quick anti-human globulin tests (direct and indirect Coombs tests) when cross-matching, looking for and differentiating anti-bodies as well as when determining features of rare blood groups. During a washing process, which consists of several wash cycles, the physiological saline solution is added successively, the erythrocytes are sedimented by the centrifugation process, and finally the physiological saline solution is decanted again. After manually adding the anti-human globulin serum, a further centrifugation speeds up the agglutination test. In the same way leucocytes can be washed out to prepare the samples e. g. for tuberculosis- or tumor-tests.

The device is only intended for those designated purposes.

Another use or one which goes beyond this, is considered to be non-intended. The company Hettich AG is not liable for damage resulting from this.

Observing all information in the operating instructions and complying with the measures described therein is also a part of the intended use.

2.1 Versions

The device is available in different configurations. If specific equipment features or functions are available only for certain configurations, this is indicated at the relevant points in this manual. The functions described in this manual refer to the latest software version. Due to individual configurations, illustrations in this manual may be slightly different from the actual appearance. Function and operation are identical. This manual was written in accordance with the software-version 1.00.386



For operation of the device with HETTICH History-software, observe cha. 12 and the separate service manual.

2.2 Storage and forwarding the operator-manual

This instruction manual belongs with the device and should always be stored where persons working on the device have access to it. It is the responsibility of the owner to ensure that persons who are working or will work on the device are informed as to the whereabouts of this operator manual. We recommend that it is always stored in a protected location close to the device. Make sure that the instruction manual is not damaged by fluid or humidity. If the device is sold on or transported and then set up again at a different location, the operator manual must go with it.

2.3 Responsibility of the owner

The owner of the device:

- is responsible for the flawless condition of the device and for its proper operation in accordance with the specifications.
- is responsible for ensuring that persons who are to operate or service the device are qualified to do this, have been instructed accordingly and are familiar with the operating manual at hand.

- must know about the applicable guidelines, requirements and operational safety regulations, and train staff accordingly.
- is responsible for ensuring that unauthorized persons have no access to the device.
- is responsible for ensuring that the maintenance plan is adhered to and that maintenance work is carried out properly (see chapter 12).
- must ensure that the device and its surroundings are kept clean and tidy, for example through corresponding instructions and inspections.
- is responsible for ensuring that personal protective clothing is worn by operating personnel, e.g. work-clothes, protective gloves.
- is responsible for ensuring that before starting work with this device all qualifications are released, the IQ (Installation-Qualification), the OQ (Operational-Qualification) and PQ (Process-Qualification).
- is responsible for periodic routine to flush, clean and disinfect the device as well, described in chapter 12, and take care of controlling the used fluid for the needed quality.
- is responsible for the use of the password-protection, user-settings (cha.8.6.2).

2.4 Requirements of the operating personnel

The device may only be operated and maintained by persons who are of legal age and have been instructed accordingly. Personnel who are to be trained, instructed or who are undergoing general training may only work with the appliance under the continuous supervision of an experienced person.

Repairs may only be performed by qualified electricians who are authorised to do so by the manufacturer. The regulations in the separate service manual must be observed.

2.5 Changes and alterations

No unauthorized changes or alterations may be made to the device. No parts may be added or inserted which have not been approved by the manufacturer.

Unauthorized modifications or changes result in the CE declaration of conformity losing its validity and the device should no longer be operated.

The manufacturer is not liable for any damage, danger or injuries that result from unauthorized changes or alterations, or from non-observance of the regulations in this manual

2.6 Warranty

No claim of warranty will be considered by the manufacturer unless **ALL** instructions in this manual have been followed. Especially the flow-sensor and the magnetic-valve are excluded from a warranty exchange if they are enriched with salt-crystals and this happens if the information in chapter 12 are not followed.

No claim of warranty will be considered by the manufacturer when an unauthorized modification is implemented or non-authorized parts are installed.

3 Notes on safety



No claim of warranty will be considered by the manufacturer unless ALL instructions in this manual have been followed.



The centrifuge should be installed on a good, stable base. We suggest that no other critical device, like a balance, microscope or HPLC, is placed onto the same base.



The centrifuge should be set up so that no containers with e. g. liquids can fall down onto the centrifuge



When the centrifuge is running, according to EN / IEC 61010-2-020, no persons, dangerous substances or objects may be within the safety margin of 300 mm around the centrifuge.



Rotors, suspensions and accessories that possess traces of corrosion or mechanical damage or if their term of use has expired may not be used any longer.



The centrifuge may no longer be put into operation when the centrifuging chamber has safety-related damage.

For centrifuges without temperature control, when the room temperature is increased and/or if the device is frequently used, the centrifuging chamber could be heated up. Therefore, it can't be ruled out that the sample material might be changed due to the temperature.

Before the initial operation of your centrifuge you should read and pay attention to the operating instructions. Only personnel that has read and understood the operating instructions are allowed to operate the device.

The centrifuge may not be operated in explosion-endangered areas.

The centrifuge should not be used with:

- inflammable or explosive materials
- materials that react with one another producing a lot of energy

Along with the operating instructions and the legal regulations on accident prevention, you should also follow the recognised professional regulations for working in a safe and professional manner. These operating instructions should be read in conjunction with any other instructions concerning accident prevention and environmental protection based on the national regulations of the country where the device is to be used.

This centrifuge is a state-of-the-art piece of equipment which is extremely safe to operate. However, it can lead to danger for users or others if used by untrained staff, in an inappropriate way or for a purpose other than that it was designed for.

The centrifuge should not be moved or knocked during operation.

In case of fault or emergency release, never touch the rotor before it has stopped turning.

To avoid damage due to condensate, when changing from a cold to a warm room the centrifuge must either heat up for at least 24 hours in the warm room before being connected to the mains.

Only the rotors and accessories approved by the manufacturer for this device may be used, see chapter “rotor and accessories”. Before centrifuge tube-holders, reducers, which are not listed in the chapter “rotors and accessories”, the user should make sure they can be used by asking the manufacturer of the device. When centrifuging with maxim revolutions per minute the density of the materials or the material mixtures may not exceed 1.2 kg/dm^3 .

The centrifuge may only be operated when the balance is within the bounds of acceptability
 $\leq 5g$ = pass and $\geq 10g$ = stop

If users centrifuge hazardous materials or compounds contaminated with toxic, radioactive or pathogenic micro-organisms, they must take appropriate work-instruction measures.

Repairs must only be carried out by personnel authorised to do so by the manufacturer.

Only original spare parts and original accessories licensed by the manufacturer can be utilised.

Components contaminated with blood (e.g. rotor, centrifugation area, waste-tube and connectors) must, following replacement, be disposed of in the special waste for materials contaminated with blood.

The following safety regulations apply:

EN / IEC 61010-1 and EN / IEC 61010-2-020 as well as their national deviations.

The safe operation and reliability of the centrifuge can only be guaranteed if:

- the centrifuge is operated in accordance with the operating instructions
- the electrical installation on the site where the centrifuge is installed conforms to the demands of EN / IEC stipulations
- the tests for device safety required in the respective countries, e.g. in Germany in accordance with “DGUV Vorschrift 3”, are carried out by an expert.

4 Behaviour in case of malfunctions and irregularities

The device may only be used in a flawless condition. If you as the operator notice irregularities, malfunctions or damage, immediately take the device out of work and inform your superior.



You can find on correcting malfunctions in chapter 13.

4.1 Remaining risks

The device is built according to the state-of-the-art and the recognized safety regulations. If used and handled improperly, there could be life-threatening danger to the user or third parties, the device could be impaired or there could be other property damage. The device is only to be used for its intended purpose and only when it is in safe working condition.

Malfunctions which could affect safety must be corrected immediately.

4.2 Switching off the device in an emergency

Push the on / off switch on the rear-panel to its off-position and disconnect the power plug. This disconnects the device from the power supply at all poles.

4.3 Emergency release

The lid cannot be opened during power failure. An emergency release has to be executed by hand.



For emergency release disconnect the centrifuge from the mains.

Open the lid only during rotor standstill.

Only the plastic release pin provided may be used for emergency release.

- Switch off the mains switch (switch position "0").
- Look through the window in the lid to be sure that the rotor has come to a standstill.
- Insert the release pin horizontally into the hole. Push the unlocking pin in until the handle can be lifted when the pin is pressed in.
- Open the lid.
- An error appears on the display after switching on the centrifuge.

5 Technical specifications

model	Rotolavit II			
part-number	1008-00		1008-03	
ext. power-supply	100V - 240VAC, 1~			
mains frequency	50Hz - 60Hz			
protection class	class I			
connected load	144VA			
current consumption	0,7A@230VAC or 6A@24VDC			
power	150W			
fuse	10A/250V F			
optional car-battery DC-input	no	no	11V - 30VDC	
width [mm / inch]	330mm / 13inch			
depth [mm / inch]	480mm / 18,9inch			
height [mm/"] closed	280mm / 11inch			
height [mm/"] open	580mm / 22,9inch			
weight [kg / lb]	24,4 / 53,8		24,7 / 54,5	
capacity, standard	12 x 5ml			
capacity, optionally	24 x 5ml			
Speed, radius	3500 RPM, 105mm			
force	1438 RCF			
kinetic energy, max.	250Nm			
max. allowed density	1,2kg /dm³			
obligatory inspection (BGR 500)	no			
EMC	IEC61326-3-2 / FCC CFR47 part 15, ed 2015 class B			
noise level	49dB		49dB	
ambient conditions EN / IEC61010-1 altitude ambient temperature humidity storage temperature	Not suitable for use in explosion endangered areas indoors only up to 2000m above sea-level 18°C to 30°C / 64,4°F to 86°F 20% to 80%rH / non-condensing 5°C to 50°C / 41°F to 122°F			

tab. 1.0

6 Unpacking the centrifuge



If packaging arrives damaged, it must be confirmed by the carrier and the centrifuge must be specially inspected



To avoid damage, do not unpack the appliance until you reach the installation site.
Check the delivery note to ensure that the delivery is complete.
Check the appliance for damage.



Remove the upper packaging foam
Do not lift by the front panel.
Observe the weight of the centrifuge, refer to Technical specifications (cha. 6).
Take care, you could injure your skin on the border of the cardboard packaging carton



Lift the centrifuge on both sides and take it out of the box with an adequate amount of people to help you.



According to the laboratory instrument standards EN / IEC 61010-2-020 an emergency switch to disconnect the power supply in the event of a failure must be installed in the building electrical system. This switch has to be placed remote from the centrifuge, preferably outside of the room in which the centrifuge is installed or near by the exit of this room.



Before the centrifuge is connected to the power or the lid is opened using the emergency opening, place the centrifuge carefully on one side so that the three transport locking screws on the underside of the centrifuge can be removed with the help of the enclosed hexagon L-key wrench. Carefully place the centrifuge back on its feet, connect the power correctly, and operate the centrifuge and open the lid, so that the transport foam of the supplied rotor, or the additional transport lock on delivery without rotor, can be removed



Position the centrifuge in a stable and level manner in a suitable place. During set-up, the required safety margin of 300 mm around the centrifuge is to be kept according to EN / IEC 61010-2-020.1
When the centrifuge is running, according to EN / IEC 61010-2-020, no persons, dangerous substances or objects may be within the safety margin of 300 mm around the centrifuge

If you notice deviations from the delivery note, damage or irregularities, do not put the appliance into operation, but inform the haulage company and your supplier

If possible, keep the transportation material and the transportation safety device in a safe and dry place.

6.1 Storage after delivery

If the device must first be stored after delivery, then check the box from outside for damage and if it is so, inform the haulage company and your supplier immediately. For the storage conditions, refer to tab. 1.0 technical specifications

6.2 Installation after storage

If the storage environment was outside the working environment, then you must allow the device to acclimatise to the new environment for 24 hours without connecting to the power (fig. 7.1 pos. 4)

6.3 Delivery checklist

- 1 drainage hose (Ø 14,3 mm) with connector
- 1 fill hose (Ø 7,1 mm) with connector, Inlet 1 (Saline), with intake pipe; for the physiological saline solution
- 1 fill hose (Ø 7,1 mm) with connector, Inlet 2 (Fluid 2), with intake pipe; for a secondary solution ^{*1}
- 1 angle piece, for the drainage hose, plastic (for a free-running drain)
- 1 power-cord
- 1 operator manual
- 1 battery-cord (with open wires) ^{*2}
- 1 release-pin
- 1 hex L-key

The rotor(s) and associated accessories are included in the delivery in the quantity ordered.

^{*1} *would be delivered only for devices with the optional secondary pump (p/n 900030, 900230, 1008-02 and 1008-04)*

^{*2} *would be delivered only for devices with the optional car battery DC-input (p/n 900200, 900230, 1008-03 and 1008-04)*

6.4 Disposing of packaging material

Dispose of the packaging material (cardboard, polyurethane foam, tie and plastic bag) in accordance with the applicable disposal regulations for the respective material in your country. If you have any questions, please contact your local supplier.

6.5 Transportation

Please store the original packaging and use it for transportation. If you have to transport the device and you do not have the original packaging material anymore, please contact your local supplier. The device and its motor and rotor must be protected during transportation.

7 Installing the wash centrifuge

7.1 Connections

- 1 mounting bracket for the power supply
- 2 ON / OFF main switch
- 3 Ethernet interface
- 4 DC power input ^{*1}
- 5 fuse, fuse holder
- 6 inlet 1, Saline
- 7 inlet 2, solution 2 ^{*1}
- 8 outlet, Drain
- A solution tube to the lid

^{*1} refer to the technical specifications comparing to the part number from your device, tab 1.0

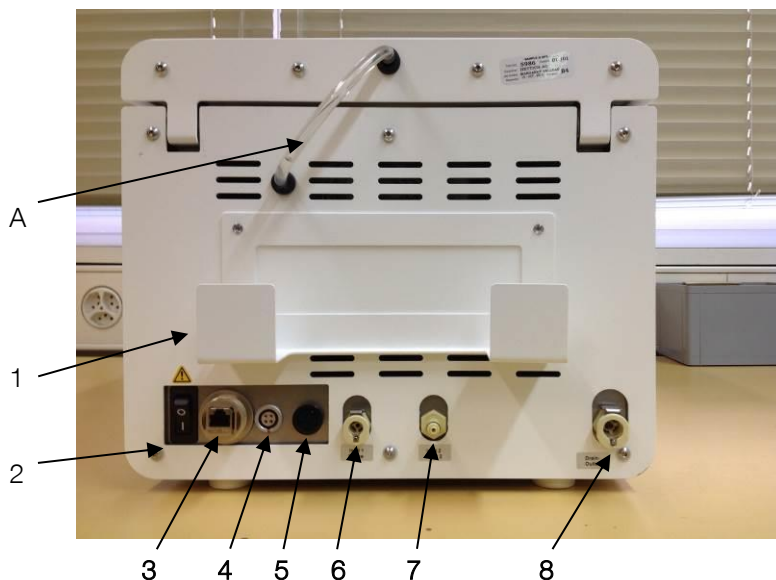


figure 7.1



- 9 emergency release hole, refer to chapter 4.3

figure 7.2



If you use the device connected to a car- or truck-battery without the option, then the device could become damaged



Refer to the technical specifications comparing to the part number from your device, tab 1.0
Allow the option to be installed only from an authorised distributor



If you install the device in a car, truck, ship or another mobile environment, then you must protect the device with the transportation foam during transportation and you must ensure that the ambient conditions are conform to the tec. specifications

7.2 First steps

Please observe chapter 3.2.6 before starting the installation. Install the power supply in its mounting bracket on the rear side, see fig. 7.1 pos. 1 and plug the connector to the DC input, pos. 4 on the fig. 7.1. Plug the provided main power cable into the power supply and the other side to the power source.



Observe the country-specific regulations when making connections (e.g. in Germany with residual current circuit breaker). Observe the connection and power ratings, see on the label and the technical specification. Make sure to establish a safe PE conductor connection.

Lay the power cable so that



- it is always accessible and within reach, so it can be disconnected in the event of a failure
- no one can trip over it
- it does not have contact with a solution, e.g. water or saline, mechanical parts, e.g. shakers or mixers, or hot parts, e.g. ovens or torches

Plug the connector from the fill hose to the inlet 1 on the rear side, see on fig. 7.1 pos. 6, and dip the other side with the metal-part into the container with the saline solution.



If the fill hose is too short for your installation and it is not possible to move the can with the solution closer and you need an oversized fill hose (from your local distributor), then you must validate the flush- and the refill pump programs for correct operation.

If your device has the optional inlet 2, plug the connector from the fill hose 2 to the inlet 2 on the rear side, see on fig. 7.1 pos. 7, and dip the other side with the metal part into the container with the fluid 2 solution.



Ensure that it is not possible to interchange the ends from the tubes and the cans or containers, otherwise all probes will be disturbed!



If you are working with the optional PC software for the history, you must install a patch cable, cat. 5a or higher, to the Ethernet interface, see on fig. 7.1 pos. 3, and the other side of the local interface or directly to a computer. Refer also to the separate manual for that software.



Plug the connector from the drainage hose to the outlet on the rear side, see on fig. 7.1 pos. 8, and put the other side into the waste.



Ensure that the drainage hose lies flat onto the base, if not and it is like figure 7.4, the device will become damaged.



figure 7.3

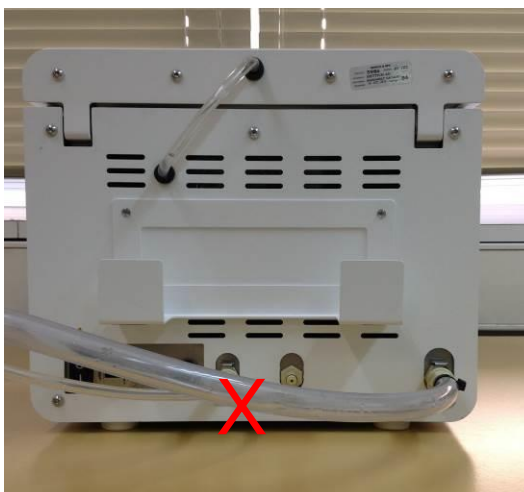


figure 7.4

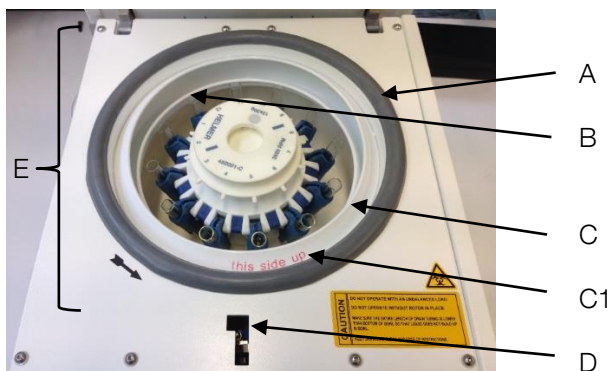


figure 7.5

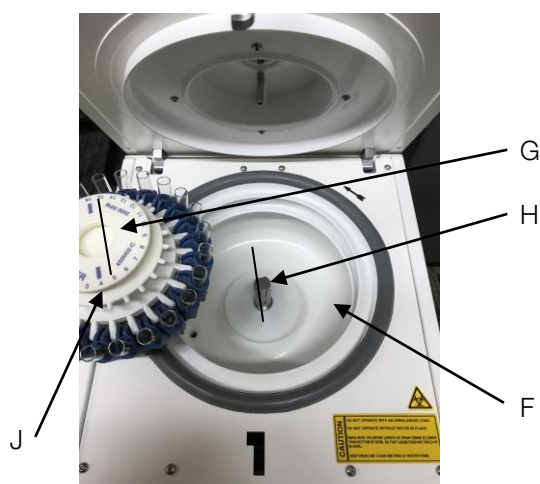


figure 7.6

A: Seal | B: Splash guard receiver | C: Splash guard cap | C1: Inscription, this inscription is only in red in this picture (usually it is in white) | D: Lid lock access hole | E: Centrifugation area | F Bowl | G: Rotor (with markings on the top) | H: Motor-axis (with alignment slot) | J: Grip area

7.3 Starting the wash centrifuge

Push the ON / OFF main switch, fig. 7.1 pos. 2, to the ON position. The start initialization needs approx. one minute.

When the main screen appears push the lid-open button and open the lid, chapter 8.2 pos.5, remove the transportation safety device from the top of the rotor and keep it in a safe place.

7.4 Install and remove the rotor

Either a 12-place rotor or a 24-place rotor may be installed in the cell washer. Both rotors can hold either 10 mm x 75 mm tubes or 12 mm x 75 mm tubes, glass- or plastic-types. A rotor must be installed and the setup must be correctly to operate, see cha. 8.5 systems settings and cha. 10.1 Entering the rotor-type.

Rotor installation procedure:

1. Grasp the rotor on the grip area (fig. 7.6, pos. J) and place the rotor over the motor-axis (fig. 7.6, pos. H)
2. Align the markings (fig. 7.6, pos. G) on the top of the rotor with the slots on the motor-axis
3. Lower the rotor onto the motor-axis



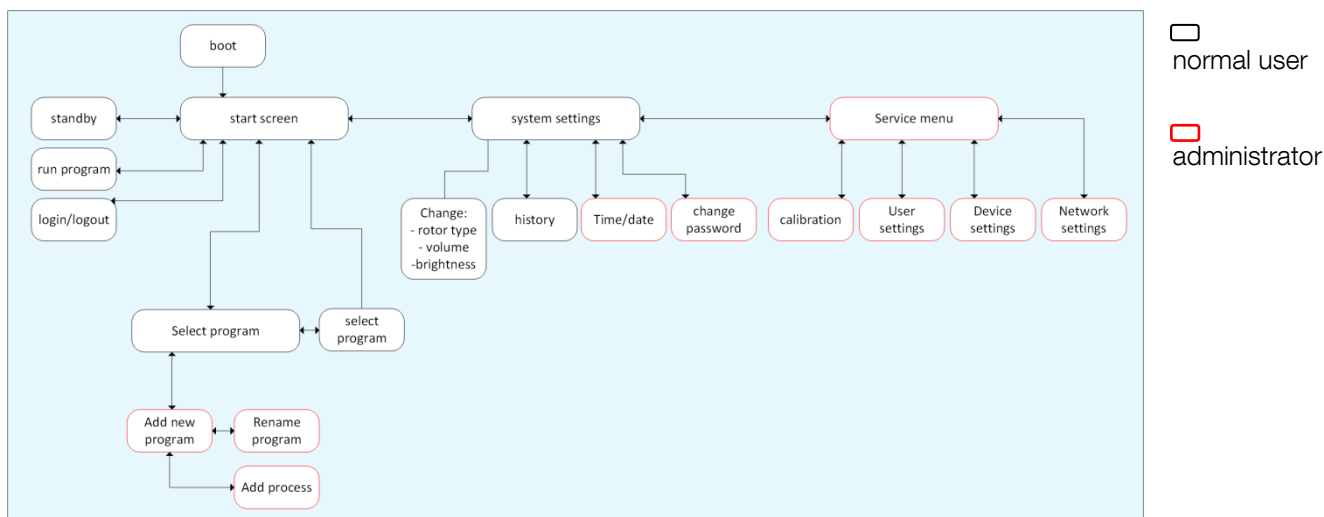
If the rotor is placed incorrectly over the motor-axis, then it is not possible to close the lid

Rotor removal procedure:

1. Open the lid.
2. Grasp the rotor on the grip area and lift the rotor straight up.

8 Operation settings

8.1 Overview



8.2 Start Screen

	Description	Login
	1 standby mode - black screen and reduced power	
	2 system settings set device settings	
	3 user/service login login for service and program function	
	4 select program choose a program	
	5 open lid	
	6 start program	
	7 show the name of selected program	

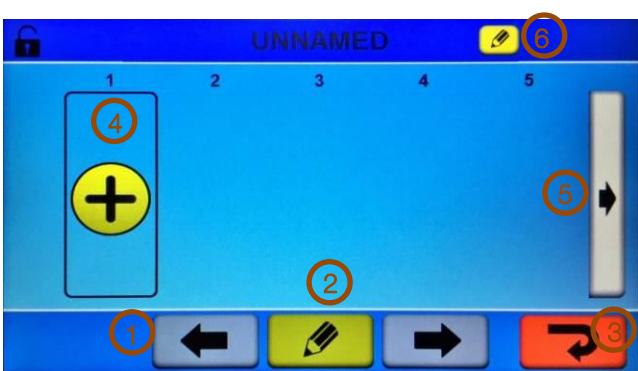
8.3 Select program

	Description	Login
	1. add a new program	x
	2. navigate through the existing program listing	
	3. back to start screen	
	4. existing programs	

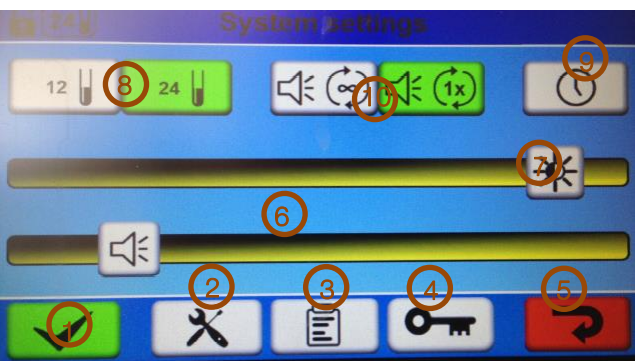


Each program must be validated by the user with the custom tube.

8.4 Add a new program

	Description	Login
	1. select an existing process of the program	x
	2. edit process	x
	3. back without saving to select a program	x
	4. add process	x
	5. navigate through the existing process of the program	x
	6. rename the program	x

8.5 System Settings

System settings	Description	Login
	1. save changes	
	2. service menu	x
	3. history	
	4. edit password	x
	5. back without saving to start screen	
	6. volume control	
	7. brightness control	
	8. change rotor type ¹	x
	9. time settings	x
	10. program end beep	

i ¹It is necessary to enter the rotor type used (12-place or 24-place) in order to calculate the filling volume and it is only possible to enter the rotor type when the rotor has stopped.

8.5.1 History

History	Description	Login
	- select a date to show the programs carried out	
	1. return to system settings	
	2. last or next month	
	i the day with a yellow background has some saved data / runs	

i If the history date is far from the current date, switch off the device (from that screen) with the main switch, wait 10 seconds and switch on again, the next time the history is selected, the current date should appear.

8.5.2 Time settings

	Description	Login
 The screenshot shows the 'Time settings' screen. It has four columns: Day, Month, Year, and Time. Each column has a vertical list of numbers. At the bottom, there is a green checkmark button (1) and a red back arrow button (2).	- wheel adjuster for date and time	
	1. accept changes	
	2. discard changes and return to system settings	

8.5.3 Edit password

	Description	Login
 The screenshot shows the 'Edit password' screen. It has three input fields: 'Old password' (1), 'New password' (2), and 'Confirmation' (3). There is an eye icon (4) to toggle password visibility. Below the fields is a numeric keypad and a green checkmark button (5). At the bottom right, there is a red back arrow button (6).	1. insert old password	x
	2. insert new password	x
	3. repeat new password to confirm	x
	4. show / hide passwords	x
	5. accept changes	x
	6. discard changes and return to system settings	x

8.6 Service menu

	Description	Login
 The screenshot shows the 'Service menu' screen. It has four main sections: 'Last calibration' (Pump 1: 07/25/2016 10:31, Pump 2: 01/01/2016 00:11), 'Device serial number' (00.0000.25), 'Statistic' (Device run time: 2 d 23 h 14 min, Motor run time: 2 d 19 h 36 min, Rotor run time: 2 d 19 h 36 min), and 'Firmware version' (1.00.332). At the bottom, there is a navigation bar with icons for calibration (1), user settings (2), device settings (3), network settings (4), and back to system settings (5).	1. calibration	x
	2. user settings	x
	3. device settings	x
	4. network settings	x
	5. back to system settings	x

8.6.1 Calibration

	Description	Login

8.6.2 User settings

	Description	Login

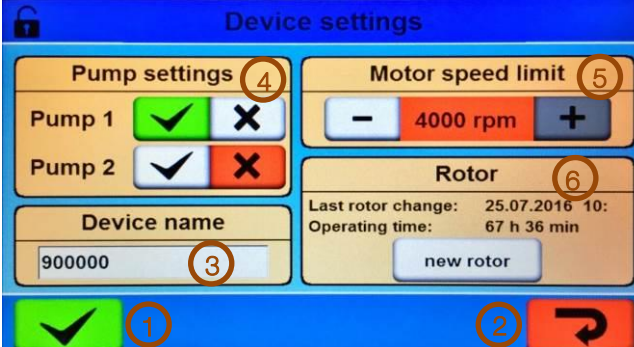


Only the “service user” can generate a new “advanced user” and restrict or change the rights of the “normal user” account (without a login), e. g. change the green “tick” to a red “X” so that the “normal user” account cannot select the “Check” button during a run.



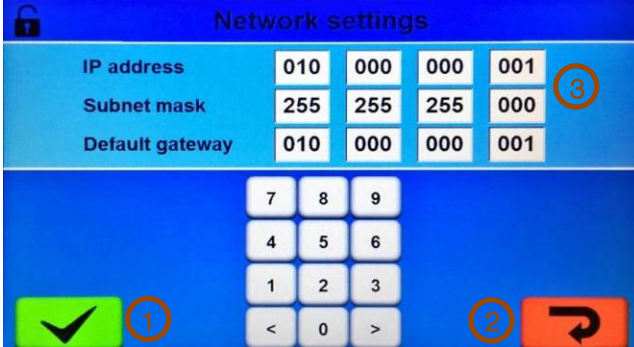
The password for the “advanced user” is “1008” and should be personalized accordingly during installation
The “advanced user” does not have access to the device settings and the calibration menu.

8.6.3 Device settings

	Description	Login
	1. save changes	x
	2. back to service menu without saving	x
	3. change device name	x
	4. activate/deactivate pumps	x
	5. adjust motor speed limit	x
	6. add new rotor	x

 Factory setting: pump 1 = on, pump 2 = off, motor speed limit = 3500rpm, device name = 1008 (resp. 1008 03), rotor = the date corresponds to the manufacturer's end-control

8.6.4 Network settings

	Description	Login
	1. save changes	x
	2. back to service menu without saving	x
	3. current network settings	x

9 Program

9.1 Starting the program



Start screen:

- "decant" is the actual loaded program
- Push "start program" to start
- To select another program, push the button 



Select a program.

To add a new program see chapter 0.



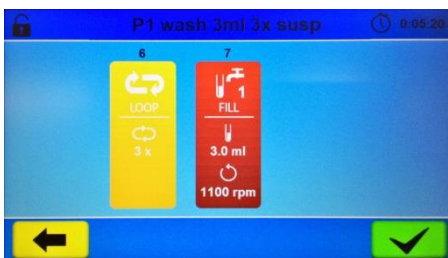
Each program must be validated by the user with the custom tube. If the tube is changed then the program must be revalidated!



After selecting the program each process is displayed.



Check the program and all settings for each process!



- To load the program push 



- The now loaded program name is displayed
- Push "Start program" to start

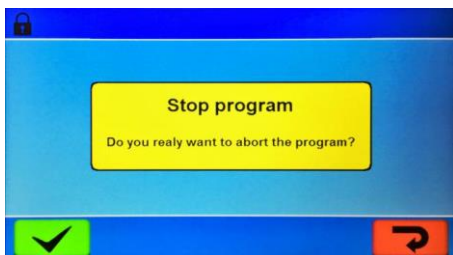


- The program starts
- The actual process is highlighted
- Push "CHECK" so that the lid will open as soon as the actual process is finished

9.2 Stopping a running program



- To stop the program push "STOP".



- confirm with
- back with



9.3 Pre-installed programs



Pre-installed programs system:

- flush
- refill pump

user:

- agit and spin
- decant
- spin 20sec 3500rpm
- susp 3 5ml spin 20sec
- wash redcells 3 5ml 3x
- wash 3ml 3x and anti
- wash white cells Tspot



9.3.1 Flush

This preinstalled system program is designed especially to flush the external and the internal tubing-system – for that the first FILL process will ignore some air bubbles in the system.



If you delete this program, only a specialist can reload it

9.3.2 Refill pump

This preinstalled system-program is designed especially to refill the external and also the internal tubing-system with the used and needed solution without spinning, and will ignore some air bubbles in the system.



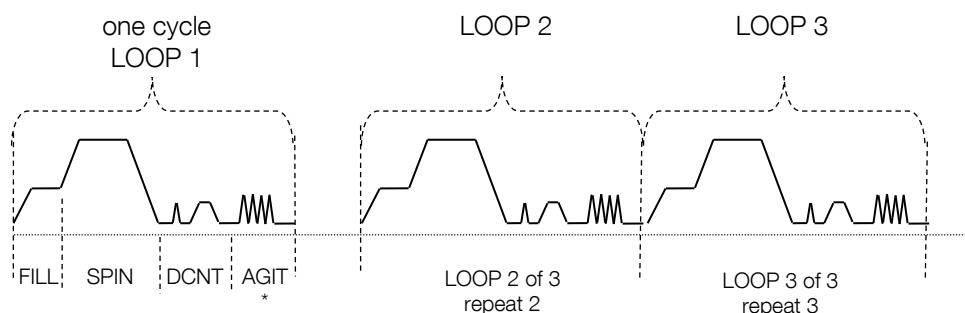
If you delete this program, only a specialist can reload it

9.3.3 Wash redcells 3 5ml 3x

This preinstalled program is visualized as an example

The process values are:

- FILL 3.5ml 1100rpm
- SPIN 20sec 3500rpm
- DECANT 390rpm
- AGIT 15x
- LOOP 3x



9.3.4 Agit and spin

The process values are:

- AGIT 15x
- SPIN 20sec 3500rpm

9.3.5 Decant

The process values are:

- DECANT 390rpm

9.3.6 Spin 20sec 3500rpm

The process values are:

- SPIN 20sec 3500rpm

9.3.7 Susp 3ml spin 20sec

The process values are:

- FILL 3.5ml 1100rpm
- SPIN 20sec 3500rpm

9.3.8 Wash 3 5ml 3x and anti

The process values are:

- FILL 3.5ml 1100rpm
- SPIN 20sec 3500rpm
- DECANT 390rpm
- AGIT 15x
- LOOP 3x
- CHECK
- SPIN 20sec 3500rpm

9.3.9 Wash white cells Tspot

The process values are:

- FILL 2.5ml 900rpm
- SPIN 7min 2260rpm
- DECANT 370rpm
- AGIT 100x
- LOOP 2x

9.4 Process descriptions

9.4.1 Principle

A program can have a maximum of 20 different processes, but only with 1 LOOP process. It does not matter with which process a program starts, except with a LOOP process or a CHECK process and it could also have only one process.

9.4.2 FILL 1 process

	Filling in the physiological saline solution. The tubes are filled with physiological saline solution at a rotation speed of 1100RPM. The number of revolutions per minute is adjustable from 0RPM to 2500RPM. The fill volume is adjustable from 0,1ml to 10ml per tube. The default value is 800RPM and 3.0ml. The physiological saline solution is injected directly into the tubes, to receive a good resuspension of the cells.
---	--



The best results are with a speed of 900RPM for both kinds of rotor types.
The device will calculate the complete volume itself for the preselected rotor.

9.4.3 FILL 2 process

	Filling in the secondary solution. The tubes are filled with solution at a rotation speed of 1100RPM. The number of revolutions per minute is adjustable from 0RPM to 2500RPM. The fill-volume is adjustable from 0,1ml to 10ml per tube. The default value is 800RPM and 3.0ml.
--	---



Only selectable if your device has installed the optional second pump (part-number 1008-02 and 1008-04)

9.4.4 DOWN process

	Down: The number of revolutions per minute is adjustable from 0RPM to 3500RPM. The time duration is adjustable from 0s to 20s. The default value is 2000RPM and 5s. Centrifugation run to centrifuge the remaining droplets on the inner-side of the tubes to the bottom of the tube.
--	--

9.4.5 SPIN process

	Sedimentation: The number of revolutions per minute is adjustable from 0RPM to 3500RPM. The time duration is adjustable from one second to two hours (0:00:01 to 2:00:00). The default value is 3500RPM and 30seconds (0:00:30) The erythrocytes are sedimented by a selectable rotation speed. The time only begins to count after the set rotation speed is reached. After the time has elapsed, a quick braking follows to prevent a resuspension of the pellet.
--	--



It is not possible to work with an endless spin process.
If it is necessary to work with a longer single spin process, it is possible to add a loop process for the desired time-duration of max. 200 hours (with more processes to an absolute maximum of 3800 h)

9.4.6 DECANT process

	Decanting: The number of revolutions per minute is adjustable from 0RPM to 2500RPM. The excess is decanted at the selectable rotation speed. During decanting, the rotor turns in the opposite direction of the normal rotation so that the solution will be decanted. The default-value is 370RPM.
--	---



The correct speed must be validated with the used tubes for the best possible results because the different inner surfaces of the tubes, e.g. glass tubes or plastic tubes, will get also different results when the speed is optimized for 10mm tubes but the used tubes are 12mm tubes.



If the DECANT speed is too high then it is possible that the washed cells will also be decanted!
If the DECANT speed is too low then it is possible that too much solution will stray into the tubes and the tubes will be overfilled during the next FILL process!

9.4.7 AGIT process

	Agitating, shaking: The numbers of shakings are adjustable from 0x to 500x. The default value is 15x. The pellet is loosened again for the subsequent wash cycle by a fast, brief movement of the rotor and the tube holders.
--	---

9.4.8 LOOP process



Loop.

This process only makes sense as a following process from a minimum of one other process. The numbers of loops are adjustable from 1x to 100x. The default value is 3x. After the foregone process is finished, all foregone processes will be repeated with the adjustable value minus 1.



If the foregone process is a spin process with a duration time of 2 hours and the loop process is adjusted to 2x, then the program will repeat the spin process once with a duration of 2 hours, which means that the device spins for 4 hours.



After the LOOP process you can add every other process except a LOOP process, that means you can program to wash out cells with two cycles instead of three with a DECANT process with a speed of approx. 320RPM. With this speed a small amount of solution will stray into the tubes and after the LOOP process you add the same processes again, but the speed from the DECANT process is around 370RPM; with this the tubes have the solution emptied.

9.4.9 CHECK process



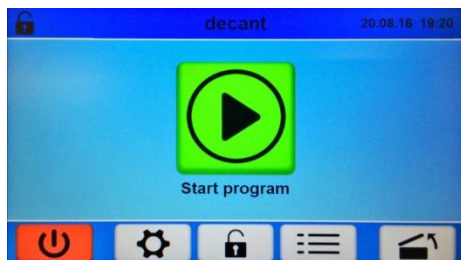
Check, pause:

This process only makes sense as a following process from a minimum of one other process. After the foregone process is finished the program will be paused and the lid will open. The user can check the probes or can add some other fluids to the probes with a pipette. When the lid is closed, the program will continue.



If the forgone processes are a wash cycle and you can add the anti-human globulin serum during the check process, the following processes are necessary: AGIT-process and SPIN-process

9.5 Add a new program

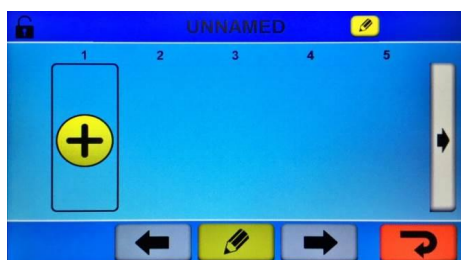


Go to the signs on the right:

- To select a program push:



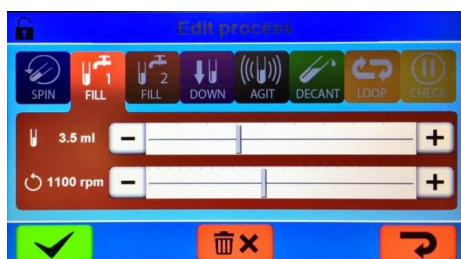
- To add a new program push:



- To add the first process push:



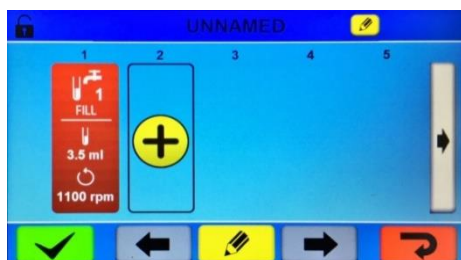
- To edit the name push:
at the top



In this example, the first process is "FILL 1"

- push to choose the FILL 1 symbol
- Below with the bar you can choose the filling capacity and the rotation speed at which it should be filled.

- To accept the FILL 1 process push:



- To add another process, click:



In this example, add the process "Spin"

- Push to choose the Spin symbol
- Below with the bar you can choose rotation speed and the duration of the process

- To accept the SPIN process push:





- To add more process push:



- By selecting a process, you can switch the process to the previous process position

- To switch to left push:



- Or after the next process position to right please push:



- To edit a process select it and push below:



- To save push:



- to view processes 6 to 10, 11 to 15 and 16 to 20, push at the right side, backwards at the left side



Each program must be validated with a minimum of 12 probes with a 12-place rotor and equivalent 24 probes with a 24-place rotor and compared with another device or method.



If you change the used tubes, e.g. the size or from plastic style to glass style, or the supplier doesn't support the used tubes anymore, you must revalidate all used programs.

10 Adjusting

10.1 Entering the rotor type



It is necessary to enter the rotor type used (12-place or 24-place) in order to calculate the filling volume. It is only possible to enter the rotor type when the rotor has stopped.

To adjust the settings:

- Go into the system settings (start screen, cha. 8.2, pos. 2)
- Change to the actual used and inserted rotor type, 12-place or 24-place (cha. 8.5, pos. 8)
- Save the setting and go back to the start screen with the button save changes (cha. 8.5, pos. 1)

10.2 Calibrating the filling volume

- Go into the system settings (start screen, cha. 8.2, pos. 2)
- Go into the service menu (system settings, cha. 8.5, pos. 2)
- Go into calibration (service menu, cha. 8.6, pos. 1)
- Open the lid (cha. 8.6.1, pos. 1)
- Check that the 36ml target (cha. 8.6.1, pos. 6) is green for the use of a 50ml graduated measuring cylinder, conform to DIN/EN/ISO 4788 and equivalent for the 72ml target for a 100ml cylinder
- Remove the rotor and hold a cup underneath the injection tube and push the button fill in solution (cha. 8.6.1, pos. 2) and ensure that no air bubbles are in the solution tube at the back side of the lid (fig.7.1, pos. A)
- hold a cylinder underneath the injection tube inside from the lid and push the button start calibration (cha. 8.6.1, pos.3)
- Adjust the reading from the cylinder at the target measure (cha. 8.6.1, pos. 8) with the buttons “+” or “-“ graduate decimal point 0.1ml and “++” or equivalent “- -“ graduate decimal point 1ml
- Accept the calibration (cha. 8.6.1, pos. 11) or discard the calibration (cha. 8.6.1, pos. 12)
- If it was necessary to adjust the calibration, then check the calibration again.
- Exit with the button go back to the service menu (cha. 8.6.1, pos. 4)



Do a calibration check

- monthly
- before a validation
- after maintenance

10.3 Audible signal

The following audible signals are programmed:

- 2 second intervals if an error occurs
- in 10 second intervals after the program has ended and the rotor has stopped.
- The audible signal can be stopped by opening the lid or by pushing any button.
- The signal after completion of the program can be activated or deactivated in the following manner, if the rotor is at standstill:
 - To adjust the volume, go at the start screen and push the button for the system settings (cha. 8.2, pos. 2)
 - Adjust the volume by varying the slider at the bar (cha. 8.5, pos. 6), at the far left side, the audible signal is deactivated.
 - Select your preferred mode for the audible signal after the program is ended with only one beep or with an endless interval of 10 seconds for one hour.
 - Confirm it with the button save changes (cha. 8.5, pos. 1).



If an alarm or the program end beep is running then the standby mode will activate till after 60 minutes instead of the normal 10 minutes, but the display will go to dark mode after 10 minutes instead of the normal 5 minutes.

10.4 Relative centrifugal force (RCF)

The relative centrifugal force (RCF) is given as a multiple of the acceleration of gravity (g). It is a unit-free value and serves to compare the separation and sedimentation performance.

These values are calculated using the formula below:

$$RCF = \left(\frac{RPM}{1000} \right)^2 \times r \times 1,118 \quad \Rightarrow \quad RPM = \sqrt{\frac{RCF}{r \times 1,118}} \times 1000$$

RCF = relative centrifugal force

RPM = rotational speed (revolutions per minute)

r = centrifugal radius in mm = distance from the centre of the turning axis to the bottom of the tube, see cha. 16.1, Rotors and accessories.



The relative centrifugal force (RCF) stands in relation to the revolutions per minute and the centrifugal radius.

10.5 Querying operating hours

Go into the system settings (start screen, cha. 8.2, pos. 2),

Go into the service menu (system settings, cha. 8.5, pos. 2),

11 Centrifugation of materials or mixtures of materials with a density higher than 1.2 kg / dm³

When centrifuging with max. revolutions per minute, the density of the materials or the material mixtures may not exceed 1.2 kg/dm³.

The speed must be reduced for materials or mixtures of materials with a higher density.

The permissible speed can be calculated using the following formula:

$$\text{reduced speed (n}_{\text{red}}) = \sqrt{\frac{1.2}{\text{greater density [kg/dm}^3]}} \times \text{maximum speed [RPM]}$$

e.g.: maximum speed RPM 3500, density 1.6 kg/dm³

$$n_{\text{red}} = \sqrt{\frac{1.2 \text{ kg/dm}^3}{1.6 \text{ kg/dm}^3}} \times 3500 \text{ RPM} = 3031 \text{ RPM}$$

In the exceptional case that the maximum loading indicated on the hanger is exceeded, the speed must also be reduced.

The permissible speed can be calculated using the following formula:

$$\text{reduced speed (n}_{\text{red}}) = \sqrt{\frac{\text{maximum load [g]}}{\text{actual load [g]}}} \times \text{maximum speed [RPM]}$$

e.g.: maximum speed RPM 3500, maximum load 300 g, actual load 350 g

$$n_{\text{red}} = \sqrt{\frac{300 \text{ g}}{350 \text{ g}}} \times 3500 \text{ RPM} = 3240 \text{ RPM}$$

If in doubt you should obtain clarification from the manufacturer.

12 Maintenance and servicing



The device can be contaminated.



Pull the mains plug before cleaning.

For safety reasons, you must wear gloves and a respiratory mask when cleaning the equipment used for blood processing.

Before any other cleaning or decontamination process other than that recommended by the manufacturer is applied, the user has to check with the manufacturer that the planned process does not damage the device.

- Centrifuges, rotors and accessories must not be cleaned in rinsing machines.
- They may only be cleaned by hand and disinfected with liquids.
- The water temperature must be between 20 – 25°C, 68°F – 77°F.
- Only detergents/disinfectants may be used which:
 - have a pH between 5 - 8
 - do not contain caustic alkalis, peroxides, chlorine compounds, acids and alkaline solutions
- To prevent appearances of corrosion through cleaning agents or disinfectants, the application guide from the manufacturer of the cleaning agent or disinfectant must be heeded.
- Certain preservation agents in azide-free saline solutions can cause long-term damage to the plastic parts in the device. Regular cleaning prevents salt deposits and lengthens the life span of these parts.

12.1 Centrifuge

- The following must be carried out daily:
 - Check the tubes and their attachments. The tubes must not be cracked or blocked and must be securely attached. Do not forget the solution tube to the lid (fig. 7.1, pos. A). The used saline solution must be allowed to flow off freely through the drainage hose.
 - The centrifugal area must be clean and free from dried up salt crystals and other deposits. Clean the centrifugation area, the splash guard receiver and the splash guard cap with a moist cloth or sponge. The splash guard receiver and the covering ring can be removed from the centrifugation area for cleaning, refer to Chapter "Removal of the splash guard receiver and cap".
 - Check the filling volume of the saline solution (see the "Adjusting the filling volume" chapter 10.2).
 - The system must be rinsed through with distilled water to avoid formation of salt crystals, refer to Chapter "12.5 Flushing system with deionised or distilled water".
- It is important that the tubes are kept clean and free from dried up salt crystals and other deposits.
- The system must be regularly cleaned, refer to Chapter "Cleaning system with cleaning solution". It is recommended to clean the appliance at least once a week.
- Clean the centrifuge housing and the centrifuging chamber regularly, using soap or a mild detergent and a damp cloth if required. This serves as hygiene protection and prevents corrosion caused by impurities.
- Ingredients of suitable detergents:
soap, anionic tensides, non-ionic tensides.
- After using detergents, remove the detergent residue by wiping with a damp cloth.
- The surfaces must be dried immediately after cleaning.
- Lightly rub the rubber seal of the centrifuge chamber with talcum powder or a rubber care product after each cleaning.
- Surface disinfection:
 - If infectious materials penetrate the centrifugal chamber this is to be disinfected immediately.
 - Ingredients of suitable disinfectants:
ethanol, n-propanol, isopropyl alcohol, glutardialdehyde, quaternary ammonium compounds.
 - After using disinfectants, remove the disinfectant residue by wiping with a damp cloth.

- The surfaces must be dried immediately after disinfecting.
- Removal of radioactive contaminants:
 - The agent must be specifically labelled as being an agent for removing radioactive contaminants.
 - Ingredients of suitable agents for removing radioactive contaminants: anionic tensides, non-ionic tensides, polyhydrated ethanol.
 - After removing the radioactive contaminants, remove the agent residue by wiping with a damp cloth.
 - The surfaces must be dried directly after removing the radioactive contaminants.
- The centrifuging chamber is to be checked for damage monthly and after glass breakage
- If the lid not stops wherever it will be released, then notify the Customer Service to replace both hinge together



If damage is found which is relevant to safety, the centrifuge may no longer be put into operation. In this case, notify Customer Service.

12.2 Rotor

- It is important that the rotor is kept clean and free from dried up salt crystals and other deposits.
- Either soak the rotor in warm, distilled water or pour the water directly down into the rotor for a few minutes. The water must flow out of all the injection nozzles.
- If the injection nozzles are blocked, insert the included plastic pin into the injection nozzles and carefully slide it in and out until the nozzles become clear again.
- In order to prevent corrosion and material changes, rotors and accessories must be cleaned regularly with soap or a mild detergent and a damp cloth. Cleaning is recommended at least once a week. Contaminants must be removed immediately. Ingredients of suitable detergents: soap, anionic tensides, non-ionic tensides.
- After using detergents, remove detergent residue by rinsing with water (only outside of the centrifuge) or wipe off with a damp cloth.
- The rotors and accessories must be dried directly after cleaning.
- Disinfection:
 - If infectious material should get on the rotors or accessories, they must be appropriately disinfected.
 - Ingredients of suitable disinfectants: glutaraldehyde, propanol, ethyl hexanol, anionic tensides, corrosion inhibitors.
 - After using disinfectants, remove disinfectant residue by rinsing with water (only outside of the centrifuge) or
 - wipe off with a damp cloth.
 - The rotors and accessories must be dried directly after disinfection.
 - Removal of radioactive contaminants:
 - The agent must be specifically labelled as being an agent for the removal of radioactive contaminants.
 - Ingredients of suitable agents for removing radioactive contaminants: anionic tensides, non-ionic tensides, polyhydrated ethanol.
 - After removing the radioactive contaminants, remove agent residue by rinsing with water (only outside of the centrifuge) or wipe off with a damp cloth.
 - The rotors and accessories must be dried directly after removing the radioactive contaminants.
 - The rotor is to be checked for corrosion damage every month. The rotor is to be checked for corrosion damage every month.



If there are signs of wearing or corrosion, e.g. cracks in the material, the rotors and accessories must no longer be used.

12.3 Autoclaving



The system must be regularly disinfected and cleaned, refer to Chapter 12.6 Clean system
No parts from the device and its accessories are made for autoclaving

12.4 Removal of the splash guard receiver and cap

The splash guard receiver and the splash guard cap can be removed from the bowl (fig. 7.6, pos. F), centrifugation area, (fig. 7.5, pos. E), for cleaning.

Removal of the splash guard receiver and the splash guard cap:

- Remove the splash guard cap (fig. 7.5, pos. C) from the bowl (fig. 7.6, pos. F)
- Carefully flap the inner sealing ring (fig. 7.5, pos. A) upwards and remove the splash guard receiver (fig. 7.5, pos. B) out of the centrifugation area.

Installation of the splash guard receiver and splash guard cap:

- At the back of the centrifugation area carefully flap the sealing ring (fig. 7.5, pos. A) upwards and push the splash guard receiver (fig. 7.5, pos. B) under the sealing ring (fig. 7.5, pos. A)
The drain hole of the splash guard receiver must be located above the drain hole in the bowl
- Carefully flap the sealing ring upwards around the splash guard receiver on the inside and press the splash guard receiver carefully downwards. The splash guard receiver (fig. 7.5, pos. B) must be located below the sealing ring (fig. 3, pos.).
- Place the splash guard cap (fig. 7.5) onto the splash guard receiver in such a way that the inscription "this side up" can be read, refer to fig. 7.5, pos. C / C1

12.5 Flushing system with deionized or distilled water

- Take off the saline-tube, solution 1, from the physiological saline solution container and dip it into the provided flask with deionized or distilled water
- Start the system-program "flush"
- Take off the saline tube from the flask and dip it back into the saline solution container
- Open the lid and dry the centrifuging area



Keep the deionized or distilled water in the system until you start with the next wash procedure to protect the system from crystallized salt crystals



Take care to rinse the system with the flush-program before starting any other program, otherwise the probes will be disturbed.

12.6 Cleaning system with cleaning solution

- In a beaker, prepare about 400ml of 0.5% sodium hypochlorite cleaning solution, also prepare deionized or distilled water in a flask
- Take off the saline tube, solution 1 from the physiological saline solution container and dip it into the beaker with the 0.5% sodium hypochlorite cleaning solution
- Start the system-program "flush"
- Wait 5 minutes
- Take off the saline tube from the beaker and dip it into the flask with deionized or distilled water
- Start the system-program "flush"
- Open the lid and dry the centrifuging area

- Take off the saline tube from the flask and dip it into the saline solution container
- Start the system program “flush”
- Check the filling volume by doing the procedure “10.2 calibrating the filling volume”
- Take off the saline tube from the saline solution container and dip it into the flask with deionized or distilled water
- Start the system program “flush”
- Keep the deionized or distilled water in the system until you start with the next wash procedure and take care to rinse the system with the flush program before starting any other program

12.7 Glass breakage

In a case of glass breakage, the pieces of glass and leaked centrifugal liquid must be carefully removed from the centrifugal area and tube holders.



The leakage could involve infectious materials, the area must be disinfected immediately.

The drain hole from the bowl should be blocked, for example, with a plug, pencil rubber or with a crimped over tissue, so that no pieces of glass can fall into the drain-hole and block the drain outlet connector on the rear side of the device, fig. 7.1, pos. 8, before starting to remove all broken pieces of glass.



Before continuing to work

- The bowl must be checked for scratches, if present a technician must replace it => call your local distributor.
- The tube holder, where a tube was broken must be replaced, the rotor and its tube holders must be checked for scratches and the rotor must be checked for correct function, if so or you are unable to resolve that, then the rotor must be replaced.



Take care never to use tubes which

- have fallen to the floor
- have cracks in the glass

12.8 Repairs



Repairs and periodic maintenances of the device (internally where it is necessary to open the case) must be done **ONLY** by the manufacturer's authorised employees. **ONLY** original parts, authorised by the manufacturer, must be used for repair

12.9 Rotor crash

WARNING

In a case of a rotor crash you must immediately contact the manufacturer or your local service support to ask for instructions before you touch the device or some piece of it



If you cannot reach somebody, then take pictures from different views and you are allowed to inject the device and the surrounding area with a disinfectant, but not anything else!

12.10 Maintenance schedule

Recommended minimum requirements. Regulations for your organization or physical conditions at your organization may require maintenance items to be performed more frequently and or only by designated service personnel

Task	Frequency			
	daily	weekly	monthly	annually
Inspect the tubing and drain and clear obstructions if necessary	X			
Inspect the tubing connections and secure them if necessary	X			
Flush the system with deionized or distilled water	X			
Clean and dry the interior after normal usage to prevent corrosion and contamination	X			
Flush the system with cleaning solution		X		
Clean the fill ports on the rotor		X		
Check the saline volume setting and calibrate it if necessary Frequency varies by length of service			X	
Check the rotor speed and calibrate it if necessary				X
Inspect the rotor for wear, corrosion, and damage Replace the rotor if these conditions exist			X	
Inspect the tube holders for wear and damage Replace tube holders if they are worn or damaged, or after they have been in use for two years			X	
Clean the exterior		X		
Replace the supply and drain tubing				X
Replace the tube holder inserts for 10 mm x 75 mm tubes				X
Check the waste-can for emptiness	X			



Replace the tube holders every two years
Replace the rotor, every four years (including the tube holders)

13 Faults and Errors

13.1 Operator faults

Fault	Cause	Remedy
Incomplete wash cycle	- A 24-place rotor is being used, even though a 12-place rotor has been set as the rotor type. - The filling volume is set too low. - The injection nozzles are blocked.	- Check the rotor parameter in the system settings. - Check the volume (ml) and speed from the FILL-process in the used program. - Clean the injection nozzles.
Pellet does not form on the base of used tube	- The revolutions per minute during the centrifugation run for the agglutination test are too low. - The tube holders are left hanging in the decantation position - Wrong tube type	- Check the spin process from the used program. - Check the rotor functions. - Check if the used tube is the same as during the program validation
No pellet/pellet too small	- A 12-place rotor is being used, even though a 24-place rotor has been set as the rotor type. - The filling volume is set too high. - Wrong tube type	- Check the rotor parameter in the program. - Check the saline (ml) parameter in the program. - Check if the used tube is the same as during the program-validation.
The liquid is not decanted.	- The rotor mechanism is defective. - The revolutions per minute during the DECANT-process are too low.	- Check the rotor functions - Check the DECANT-process from the used program.



If you detect a variable fill volume over a tolerance of $\pm 15\%$ of the setting, then you must check the fill port from the rotor and if necessary you must clean or exchange it.

13.2 Software Error Codes

Error Code	Error Name	Description	Possible reasons
0	No error	Program was successful, no error has occurred	
1	Running	Program is still running, so far no error has been detected (should never be visible in history)	
Motor error			
10	Motor startup error	Motor could not be started (no speed could be detected)	- Motor is blocked - Motor cable connection problem - Motor power supply problem
11	Motor acceleration error	Motor could not accelerate within tolerance (motor was too slow)	- Wrong rotor type selected - Mechanical friction too big
12	Motor acceleration error	Motor could not accelerate within tolerance (motor was too fast)	Wrong rotor type selected
13	Motor speed error	Motor could not hold the desired speed (motor was too slow)	- Wrong rotor type selected - Maximum of motor speed limit too high (4000 RPM can maybe not be hold) - Motor speed control does not work as intended - Motor speed reading failure
14	Motor speed error	Motor could not hold the desired speed (motor was too fast)	- Motor speed control does not work as intended - Motor speed reading failure
15	Motor brake error	Motor could not slow down within tolerance	Wrong rotor type selected
16	Motor internal error	Motor has signalized an error	- Motor blocked - Motor over temperature - Motor power supply error
17	Motor power supply	The 24 V of the motor supply is not available	Lid is detected as open
Liquid injection system error			
20	Pump error	Pump was not able to pump the desired amount of liquid	- Pipe blocked - Pump not working - Flow sensor not working
21	Liquid container empty	Not enough liquid available or air is in the pipe	- Liquid container empty - Air in the pipe - Flow sensor problem
Lid error			
30	Lid blocked	Open or check button was pressed, but the lid could not be opened.	Lid mechanically blocked
31	Unlocking failed	Open or check button was pressed, but the lock could not be unlocked.	- Motor was still rotating at the time the command for unlocking was received - Problem with the lock

32	Unexpected unlocking	Lid was opened without a request.	Emergency unlocking was used
33	Lid detection failure	Lid sensor has detected an opening of the lid, but the lock sensor still signalizes the lock is closed	- Wrong lid detection of the lid sensor - Wrong lock detection of the lock sensor
System error			
40	Program reading error	It was not possible to read the complete program.	- Program file is corrupted - Not enough dynamic memory was available
41	Image loading failed	Not all images could be loaded	- An image is missing on the flash - An image on the flash is corrupted
42	EEPROM error	Loading data from EEPROM failed. (reading not possible or checksum for the data is incorrect)	- EEPROM not initialized (login of a service user needed) - Communication failure
Miscellaneous			
50	Unknown	An error has occurred, but the kind of the error could not be identified	Unexpected behavior
51	Program interrupted	A running program was interrupted.	Power interrupted during a running program.
52	Program aborted by user	The program was aborted by the user	User has aborted the program
53	Imbalance	The program was stopped because of an imbalance of the rotor	- Rotor was not loaded symmetrically - Positioning of the imbalance sensor not correct



Screen freeze:

If a screen freeze occurs, not the normal standby mode (push anywhere onto the dark display), perform a mains reset



Perform a MAINS RESET:

- Switch off the mains switch (position "0", fig. 7.1, pos. 2).
- Wait at least 10 seconds and then switch on the mains switch again to position "1".
- Check the history for the last run and report the error code to your local service support



Before you open the lid with the release pin (cha. 4.3) you must check through the window into the lid that the rotor is at a standstill position



If it is not possible to close the lid => check if there is a small part that has fallen into the lid lock access hole (fig. 7.5, pos. D), if so then contact your local service support

13.3 Changing the fuse



Switch off the mains switch and remove the power plug from the external power supply from the mains!

Screw the cap from the fuse holder, fig. 7.1, pos. 5, off by turning it counter-clockwise, 1/8-turn, and pull it out with the fuse. Exchange the defective fuse and tightly screw it including the cap back into the fuse holder by turning it in clockwise direction.



Only T10A/125VAC, 6.3 x 32 mm fuses with UL and CSA approval, (order no. UC.E114)
cap, for fuse holder, 6.3 x 32 mm, (order no. UC.E104)
F10AA/250VAC, 5.0 x 20 mm fuses with UL and CSA approval, (order no. UC.E118)
cap, for fuse holder, 5.0 x 20 mm, (order no. UC.E116) may be used.

14 Returning the device / parts of it



If the device, some parts of it or its accessories are returned to Hettich AG or the local supplier, to provide protection for people, the environment and materials, it must be decontaminated and cleaned before being shipped, a declaration should be apply to the device, and respectively to the parts.



Before returning the device, a transport securing part must be installed.
Before returning the device or some parts of it via some local suppliers, you should ask for an RMA-number (Return Authorization Number)



We reserve the right to refuse contaminated devices or accessories.
Costs incurred for cleaning and disinfection are to be charged to the customer.

We ask for your understanding in this matter.

15 Storage



Before storing the device, it should be decontaminated and cleaned to protect people, the environment and property. We suggest putting a declaration onto the device with the date, sign and the solution.

The appliance may only be stored under the following conditions:

- in an enclosed, dust-free room conform to the storage environment, refer to the tech. specifications (cha. 5, tab. 1)
- frost-free
- disconnected from the power supply

15.1 Disposal



Before disposal, the device must be decontaminated and cleaned to protect people, the environment and property. Please also observe all other regulations applicable in this context. We suggest applying a declaration to the device with the date, sign and the solution.



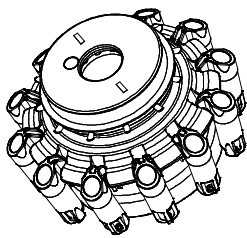
When you are disposing of the device, the respective statutory rules must be observed.
Pursuant to guideline 2002/96/EC (WEEE), all devices supplied after August 13, 2005 may not be disposed as part of domestic (household), or industrial waste. The device belongs to group 8 (medical devices) and is categorized in the business-to-business field.
The icon of the crossed-out trash can show that the device may not be disposed as part of domestic waste.
The waste disposal guidelines of the individual EC countries might vary. Contact your supplier or the local department for treatment of waste.
There is a lithium battery in the main electronic-board of the device. Remove it and dispose of it in accordance with the regulations in your country.



Note for Germany:
The device may not be left at public or communal recycling or collection points. If necessary, contact your supplier or the local department for treatment of waste.

16 Appendix

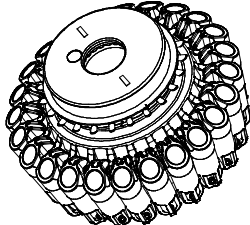
16.1 Rotors and accessories

1017-A	E2197					
Dekantierrotor 12-fach / Decant rotor 12-places  $\angle 45^\circ$						
	Reduzierung / adapter					
	1019 ¹⁾					
						
	Röhrchen / tubes					
						
Kapazität / capacity ml	3	5				
Maße / dimensions mm Ø x L	10 x 75	12 x 75				
Anzahl p. Rotor / number p. rotor	12	12				
Drehzahl / speed RPM	3500 ²⁾					
RZB / RCF	1438					
Radius / radius mm	105					



1) set with 12 pieces

2) max. speed 3500RPM / 1438RCF => recheck with the supplier / distributor / manufacturer of the tubes

1018-A	E2197					
Dekantierrotor 24-fach / Decant rotor 24-places  $\angle 45^\circ$						
	Reduzierung / adapter					
	1019 ¹⁾					
						
	Röhrchen / tubes					
						
Kapazität / capacity ml	3	5				
Maße / dimensions mm Ø x L	10 x 75	12 x 75				
Anzahl p. Rotor / number p. rotor	24	24				
Drehzahl / speed RPM	3500 ²⁾					
RZB / RCF	1438					
Radius / radius mm	105					



- 3) set with 12 pieces
4) max. speed 3500RPM / 1438RCF => recheck with the supplier / distributor / manufacturer of the tubes

16.2 Document History

rev.	date	supersession	Revision description
1.0	23. May 2017	01 - 06	Contents, desc. of preloaded programs
1.1	24. May 2017	1.0	Correction p/n from accessories, implementation of Document History
1.2	4. June 2017	1.1	Edit chapter 12, 13, new CE-declaration and correction of typing errors
1.3	7. June 2017	1.2	Edit chapter 12, new header
1.4	4. Sept. 2017	1.3	Editing formatting and adding the actual declaration of conformity
1.5	30. Nov. 2017	1.4	Editing of writing and orthographic errors
1.6	1. Dec. 2017	1.5	Editing the address from the manufacturer
1.7	1. Dec. 2017	1.6	Editing the LOOP-process
1.8	22. Jan. 2018	1.7	Editing of orthographic errors, preinstalled programs, notes on safety, use according to the specifications and unpacking the centrifuge
1.9	16. Aug. 2018	1.8	Description from the preinstalled programs, DECANT max value, error 15
2.0	8. Jan. 2019	1.9	tech. data (Noise), chapter password protection inserted, CE declaration renewed