

# Complaint & Incident Report Hettich Benelux

## CONTACT DATA

Name :

Contact details :

Company :

Address :

E-mail :

Phone number:

Client contact for information :

Contact Hettich Benelux :

## PRODUCT GROUPS

|                  |        |
|------------------|--------|
| Incubators       | Brand: |
| Climate Cabinets | Brand: |
| Cooling          | Brand: |
| Freezing         | Brand: |
| Ovens            | Brand: |
| Sterilizers      | Brand: |
| Baths            | Brand: |
| Flow cabinets    | Brand: |
| Washers          | Brand: |
| Sample prep      | Brand: |
| Analysis         | Brand: |
| Monitoring       | Brand: |

## GENERAL DESCRIPTION COMPLAINT OR INCIDENT

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## PURPORTED CAUSE

## EXTRA INFORMATION

Serial no. :

Year of construction :

Date of purchase :

Error code /message :

Did the incident require medical care ?                      Yes                      No

Please describe incident:

## ANY OTHER RELEVANT INFORMATION

Incident date :

Date of notification :

E-MAIL THIS FORM INCL. PICTURES (IF APPLICABLE) TO: [KLACHTEN@HETTICHBENELUX.COM](mailto:KLACHTEN@HETTICHBENELUX.COM)

### Hettich Benelux B.V.

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### Further details

Website: [www.hettichbenelux.com](http://www.hettichbenelux.com)

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